

Privacy Policy

Last Updated: October 1, 2025

This Privacy Policy describes how Oktonec ("we," "us," or "our"), an independent art creator based in Quebec, Canada, collects, uses, and discloses your personal information when you visit our website www.oktonec.com (the "Site") and purchase digital and musical art goods from us. We use our website to promote and showcase our art in North America and globally.

1. Information We Collect

We collect personal information that you provide to us directly, information we collect automatically, and information we may receive from third parties.

a) Information You Provide to Us:

- * **Account Information:** When you create an account, we collect your name, email address, and password.
- * **Purchase Information:** When you make a purchase, we collect your name, billing address, shipping address (if applicable), payment information (such as credit card details, processed by our third-party payment processors), and the details of the products you purchased.
- * **Communications:** If you contact us directly, we may receive additional information about you such as your name, email address, the contents of the message and/or attachments you may send us, and any other information you may choose to provide.

b) Information We Collect Automatically:

- * **Log and Usage Data:** We collect information about your access to and use of the Site, such as your IP address, browser type, operating system, referral URLs, device information, pages viewed, and the dates/times of your visits.
- * **Cookies and Tracking Technologies:** We use cookies and similar tracking technologies to track the activity on our Site and hold certain information. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent.

2. How We Use Your Information

We use the information we collect for various purposes, including to: * Provide, operate, and maintain our website. * Process and complete your transactions, and send you related information, including purchase confirmations and invoices. * Improve, personalize, and expand our website. * Understand and analyze how you use our website. * Communicate with you, either directly or through one of our partners, for customer service, to provide you with updates and other information relating to the website, and for marketing and promotional purposes. * Send you emails and other communications. * Find and prevent fraud.

3. Data Sharing and Disclosure

We do not sell your personal information. We may share your information in the following situations: * **With Service Providers:** We may share your information with third-party vendors and service providers that perform services for us, such as payment processing, email delivery, and hosting services. * **For Legal Reasons:** We may disclose your information if we are required to do so by law or in response to valid requests by public authorities (e.g., a court or a government agency). * **Business Transfers:** We may share or transfer your information in connection with, or during negotiations of, any merger, sale of company assets, financing, or acquisition of all or a portion of our business to another company.

4. Your Data Protection Rights (GDPR)

If you are a resident of the European Economic Area (EEA), you have certain data protection rights. We aim to take reasonable steps to allow you to correct, amend, delete, or limit the use of your Personal Data.

- **The right to access, update or to delete** the information we have on you.
- **The right of rectification.**
- **The right to object.**
- **The right of restriction.**
- **The right to data portability.**

- **The right to withdraw consent.**

You have the right to complain to a Data Protection Authority about our collection and use of your Personal Data.

5. Children's Privacy

Our Service does not address anyone under the age of 13. We do not knowingly collect personally identifiable information from children under 13. If you are a parent or guardian and you are aware that your child has provided us with Personal Data, please contact us. If we become aware that we have collected Personal Data from a child under age 13 without verification of parental consent, we take steps to remove that information from our servers.

6. Security of Your Data

The security of your data is important to us but remember that no method of transmission over the Internet or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data, we cannot guarantee its absolute security.

7. Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page. You are advised to review this Privacy Policy periodically for any changes.

8. Governing Law

This Privacy Policy is governed by the laws of Quebec, Canada, and the federal laws of Canada applicable therein.

9. Contact Us

If you have any questions about this Privacy Policy, please contact us: * By email: contact@oktonec.com * By visiting our website: www.oktonec.com * Mailing address: Quebec, Canada